



Leaders at the Core of Better Communities

Contact: Kira Hasbargen, Management Associate
khasbargen@icma.org or 202/962-3606
ICMA Center for Performance Measurement™

OGDENSBURG, NY RECOGNIZED FOR PERFORMANCE MANAGEMENT SUCCESSES

Washington, DC, July 7, 2009—The International City/County Management Association (ICMA) is pleased to announce that the City of Ogdensburg is being recognized for their performance measurement and management efforts with a Certificate of Achievement from the ICMA Center for Performance Measurement™ (CPM). It is among 20 jurisdictions receiving such an honor this year.

In the current economic climate, performance management is more important than ever. Not only does performance management aid in cost management, program prioritization, and quality improvement, but it encourages accountability and transparency.

"The certificate program is one of the pillars of CPM," says Michael Lawson, director of CPM. "Through our certificate program, local governments are recognized for their exceptional commitment to continuous learning and improvement. The criteria on which the certificates are based serve as a checklist of effective, results-oriented management practices."

Criteria for the Certificate of Achievement include:

- reporting of performance data to the public through budgets, newsletters, and/or information provided to elected officials
- verification efforts to ensure the data's reliability
- staff training in the principles of performance measurement.

About ICMA

ICMA advances professional local government worldwide. Its mission is to create excellence in local governance by developing and advancing professional management of local government. ICMA, the International City/County Management Association, provides member support; publications, data, and information; peer and results-oriented assistance; and training and professional development to nearly 9,000 city, town, and county experts and other individuals and organizations throughout the world. The management decisions made by ICMA's members affect 185 million individuals living in thousands of communities.

About the Center for Performance Measurement

The Center for Performance Measurement is a service of ICMA, dedicated to helping local governments improve the effectiveness and efficiency of public services through the collection, analysis, and application of performance information. CPM currently assists over 200 towns, cities, counties, and other local government entities in the United States and Canada with the collection, analysis, and application of performance information. Eligibility for certificate consideration was open to all general purpose local governments. For a list of local governments participating in CPM and those receiving certificates, please visit icma.org/performance.



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LOCAL GOVERNMENTS RECOGNIZED FOR PERFORMANCE MANAGEMENT SUCCESSES

Washington, DC, July 7, 2009—The International City/County Management Association (ICMA) is pleased to announce that 52 local governments are being recognized for their efforts and results in performance measurement and management with certificates from ICMA Center for Performance Measurement™ (CPM).

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CPM awards three tiers of certificates: Achievement, Distinction, and Excellence.

Criteria for the Certificate of Achievement include:

- reporting of performance data to the public through budgets, newsletters, and/or information provided to elected officials
- verification efforts to ensure the data’s reliability
- staff training in the principles of performance measurement.

Local governments being recognized with a Certificate of Achievement include:

- | | | |
|-----------------------|--------------------|--------------------|
| • Arlington, TX | • Howard, WI | • Sammamish, WA |
| • Aurora, CO | • Leawood, KS | • Sparks, NV |
| • Bridgeport, CT | • Loveland, OH | • Tacoma, WA |
| • Casper, WY | • Maitland, FL | • Woodbury, MN |
| • Centralia, IL | • Marin County, CA | • San Diego, CA |
| • Farmers Branch,, TX | • Ogdensburg, NY | • Williamsburg, VA |
| • Highland Park, IL | • Pearland, TX | |

Criteria for the Certificate of Distinction include:

- meeting all the criteria for a certificate of achievement
- using performance data in strategic planning and management decision-making
- sharing of performance measurement knowledge with other local governments through presentations, site-visits, and other networking.

Local governments being recognized with a Certificate of Distinction include:

- | | | |
|--------------------|------------------------|------------------------|
| • Albany, OR | • High Point, NC | • Sarasota County, FL |
| • Cartersville, GA | • Mesa, AZ | • Shoreline, WA |
| • Corvallis, OR | • North Las Vegas , NV | • Suwanee, GA |
| • Eugene, OR | • Palm Bay, FL | • University Place, WA |
| • Fishers, IN | • Palm Coast, FL | |
| • Fort Collins, CO | • Peoria, AZ | |
| • Hickory, NC | • San Francisco, CA | |

Criteria for the Certificate of Excellence include:

- meeting all the criteria for a certificate of achievement and distinction
- a commitment to tracking and reporting to the public key outcome measures
- surveying of both residents and local government employees
- communicating data via public-focused and timely reports such as performance dashboards.

Local governments being honored with a Certificate of Excellence include:

- Austin, TX
- Bellevue, WA
- Coral Springs, FL
- Dallas, TX
- Fairfax County, VA
- Henderson, NV
- Long Beach, CA
- Miami-Dade County, FL
- Olathe, KS
- Phoenix, AZ
- San Jose, CA
- Santa Barbara County, CA
- Vancouver, WA
- Westminster, CO

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